



Heritage Oaks Memorial Chapel  
FUNERAL AND CREMATION SERVICES

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6920 Destiny Drive • Rocklin, California 95677

[www.HeritageOaksMemorialChapel.com](http://www.HeritageOaksMemorialChapel.com)

916-791-2273

# GENERAL PRICE LIST

*We are comitted to serving families  
by meeting their personal needs  
with compassion and respect.*



# Heritage Oaks Memorial Chapel - FD1990

## Funeral and Cremation Services

### GENERAL PRICE LIST

This price list is effective November 15, 2023, and supersedes all pricing on previous price lists published by Heritage Oaks Memorial Chapel.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

Prior to drafting any contract for goods and services, the responsible party or the decedent's survivor who is handling the funeral arrangements is entitled to receive a copy of any pre-need agreement in the possession of our funeral establishment that has been signed, paid for in full or in part, by or on behalf of the decedent.

Acceptable forms of payment are credit or debit card, check or cash. Payment by credit or debit card will incur an additional 3.5% of the amount paid.

#### SERVICE PACKAGES

The packages described below offer a package discount when compared to the itemized selections on the General Price List. These packages require the purchase of a casket or cremation container. The cost of the casket or container you select will be added to the price of the package you choose.

Since the packages include various types of services, no credits will be given for items declined. Any item selected that is not included in the package is considered an additional charge.

#### Burial Services

##### Traditional Funeral Service

**Package Price \$5,495** (Itemized \$5,895)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Embalming and other preparation of the body to include cosmetics, dressing and casketing
- Funeral Coach and Flower Van
- Use of our facilities and staff for viewing
- Use of our facilities, equipment and staff for funeral service
- Use of staff for graveside committal (within 20-mile radius)
- Personalized guest book, 100 folders & 50 thank you cards
- Eternal Tribute Website and Tribute Video
- 13"x19" Custom Portrait Printed on Canvas

##### Traditional Funeral Service with Additional Evening Service

**Package Price \$5,669** (Itemized \$6,094)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Embalming and other preparation of the body to include cosmetics, dressing and casketing
- Funeral Coach and Flower Van
- Use of our facilities and staff for viewing
- Use of our facilities and staff for evening service
- Use of our facilities, equipment and staff for funeral service
- Use of staff for graveside committal (within 20-mile radius)
- Personalized guest book, 100 folders & 50 thank you cards
- Eternal Tribute Website and Tribute Video
- 13"x19" Custom Portrait Printed on Canvas

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11.15.2023

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1625 NORTH MARKET BLVD, SUITE S-208, SACRAMENTO, CA 95834, OR PHONE 916-574-7870.

# BURIAL PACKAGES

## Graveside Service with Embalming

**Package Price \$4,435** (Itemized \$4,525)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Embalming and other preparation of the body, including cosmetics, dressing and casketing
- Use of staff for graveside committal (within 20-mile radius)
- Funeral Coach and Flower Van
- Eternal Tribute Website and Tribute Video

## Graveside Service without Embalming

**Package Price \$4,120** (Itemized \$4,300)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Refrigeration (up to 4 days)
- Preparation of the body including cosmetics, dressing and casketing
- Use of staff for graveside committal (within 20-mile radius)
- Funeral Coach and Flower Van
- Eternal Tribute Website and Tribute Video

## Memorial Service or Celebration of Life with Burial

**Package Price \$4,719** (Itemized \$5,119)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Preparation of the body including cosmetics, dressing & casketing
- Funeral Coach and Flower Van
- Use of our facilities & staff for celebration of life or memorial service
- Use of staff for graveside committal (within 20-mile radius)
- Personalized guest book, 100 folders & 50 thank you cards
- Eternal Tribute Website and Tribute Video
- 13"x19" Custom Portrait Printed on Canvas

Selection of this package does not include a viewing. The casket will not be present at the service.

## Immediate Burial

**Price \$2,495** (Itemized \$3,450)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Local delivery of remains to a cemetery (20-mile radius)
- Minimum Preparation of the body
- Refrigeration up to 4 days

A viewing under 1 hour with up to 5 people can be arranged at an additional cost of \$300. A graveside service is not included with Immediate Burial (see Graveside Service without Embalming). Up to 5 people may be present at the interment. A casket is required at an additional cost. Veterans' discount does not apply to Immediate Burial.

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# CREMATION PACKAGES

## Traditional Service with Cremation

**Package Price \$5,769** (Itemized \$5,969)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Embalming and other preparation of the body including cosmetics, dressing and casketing
- Cremation & processing of deceased weighing up to 300 lbs
- Use of our facilities and staff for viewing
- Use of our facilities, equipment and staff for funeral service
- Flower Van
- Personalized guest book, 100 folders & 50 thank you cards
- Eternal Tribute Website and Tribute Video
- 13"x19" Custom Portrait Printed on Canvas

## Memorial Service or Celebration of Life Service with Cremation

**Package Price \$4,145** (Itemized \$4,394)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Refrigeration (up to 4 days)
- Cremation & processing of deceased weighing up to 300 lbs
- Use of our facilities & staff for celebration of life or memorial service
- Personalized guest book, 100 folders & 50 thank you cards
- Eternal Tribute Website and Tribute Video
- 13"x19" Custom Portrait Printed on Canvas

## Direct Cremation & Fees Associated with Cremation

**Price \$1,695** without cremation container; **\$1,845** with basic cremation container

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Refrigeration
- Arranging disposition details
- Secure and file the Death Certificate and Burial Permit
- Cremation and processing for a deceased weighing up to 300 lbs

If a Direct Cremation is desired, an alternative container is required by the crematory. Alternative containers encase the body and can be made of materials such as fiberboard or composition materials (with or without an outside covering). The container we provide is cardboard. Veterans' discount does not apply.

• Direct cremation with container provided by purchaser		<b>\$1,695</b>	• Additional fee for witnessing beginning of cremation (limited to 5 people)	<b>\$250</b>
• Direct cremation with a cardboard container*		<b>\$1,845</b>	• Additional charge for a transfer of remains from a residence or small care home	<b>\$170</b>
• Direct cremation up to 400 lbs	Additional	<b>\$250</b>	• Local delivery of cremated remains (within 20 mile radius)	<b>\$100</b>
• Direct cremation up to 500 lbs	Additional	<b>\$350</b>	• Shipment of cremated remains within the United States via Registered Mail	<b>\$150</b>
• Direct cremation over 500 lbs, subject to charges by Crematory	Additional Minimum	<b>\$450</b>	• Unattended aerial scattering of cremated remains	<b>\$Varies</b>
• Expedited Cremation Fee		<b>\$275</b>	• Attended scattering at sea of cremated remains (price varies depending on location)	<b>\$Varies</b>
• Additional fee for cremation when wood casket is used		<b>\$175</b>	• Crematory Fee (included in preplans over 6 months to cover increasing fuel cost)	<b>\$300</b>
• Basic cardboard cremation container		<b>\$150</b>	• Pacemaker removal	<b>\$55</b>
• Reinforced cremation container required for a deceased weighing over 300 lbs		<b>\$200</b>	• Transferring of cremated remains into full size or keepsake urns that are purchased from a 3 <sup>rd</sup> party	<b>\$100</b>

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# CELEBRATION OF LIFE OR MEMORIAL SERVICE

When a family has utilized the services of another funeral establishment for direct cremation or immediate burial, or when we have provided those services, and the family later wishes to have a Celebration of Life or Memorial Service to honor their loved one, the following services and merchandise are available.

## Use of Facilities, Equipment & Staff

Includes use of Chapel and staff assistance, audio-visual system for pre-recorded background music & video, use of speaker podium and microphone, use of tables for memorial items and/or food and beverage.

• Staff Coordinator who will work with you to ensure that all your needs are taken care of (non-negotiable)	\$275
• Three hours for a service during regular weekday business hours	\$525
• Three hours for a reception	\$525
• Additional charge for evening or weekend use	\$200
• Banquet table rental and setup, per table	\$25
• Facility cleanup charge when food is part of the service	\$200

## Merchandise

• Eternal Tribute Website with Optional Tribute Video (tribute video 800-100 pictures, 3-4 songs)	\$175
• Additional copy of Tribute Video DVD	\$25
• Additional copy of Tribute Video DVD or Flash Drive	\$15
• Memorial Set includes personalized guest book, 100 folders & 50 thank you cards	\$180-225
• Guest Register Book, includes personalization	\$95-120
• Memorial Service Folders, minimum 100, includes personalization	\$100
• Thank you cards, quantity 25	\$40
• Prayer Cards, minimum 100, includes personalization	\$75
• Custom portrait printed on canvas & framed, 13"x19"	\$99
• Custom portrait printed on canvas & framed, 8"x10"	\$59

## Special Arrangements & Service Fees

• Officiant, minister or master of ceremonies honorarium when arranged by Heritage Oaks Memorial Chapel	\$350
• When banquet tables are used for a reception, the tables will be set up prior to the service.	
• When food is part of the service or reception, an attendant provided by the caterer or family must be present at all times to manage the food service area from setup to cleanup.	
• Caterer referrals are available upon request. Food, beverages and table service are the responsibility of the family.	
• Live streaming or professional recording of the service is at the expense of the family. Referral available.	
• Arrangements for military honors can be made within the guidelines of Veteran's Affairs.	
• Credit card convenience fee, 3.5% of total amount. Applies to all credit and debit cards used for payment.	

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# FORWARDING OR RECEIVING REMAINS

## Forwarding Remains to Another Funeral Home Located Within the United States

**Package Price \$3,225** (Itemized \$3,525)

*This price does not include airline fees or shipping container which will be required for transport by air to any destination or international transfer.*

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to funeral home
- Secure and file the Death Certificate and Burial Permit
- Embalming
- Transportation of the remains to the airport (SMF)

## International Forwarding of Remains

**Package Price \$3,975** (Itemized \$4,150)

*This price does not include notary services usually required for international forwarding or airline fees.*

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Consulate paperwork courier charge (not including consulate fees, document translation fees, and airline fees)
- Embalming
- Transportation of the remains to the airport (SFO)
- Secure and file the Death Certificate and Burial Permit

## Receiving Remains from Another Funeral Home Out of Our Service Area

**Package Price \$1,945** (Itemized \$2,125)

*This price does not include airline fees, importation fees, viewing or services.*

- Basic services of Funeral Director, Staff and Overhead
- Secure a Burial Permit
- Local transportation of remains from the airport (SMF) to Heritage Oaks Memorial Chapel

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# PROFESSIONAL SERVICES

## Basic Services of Funeral Director, Staff & Overhead

Price \$1,825

- 24-hour availability of staff
- Conducting the arrangement conference
- Consulting with family and clergy or other third parties
- This fee also includes a proportionate share of our unallocated overhead costs, to include compliance with local, State and Federal regulatory requirements
- Arranging disposition details
- Necessary clerical support

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select.

This fee is already included in our charges for service packages, direct cremations, immediate burials, and forwarding or receiving of remains.

## Embalming

Price \$850

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as Direct Cremation or Immediate Burial. Our charge for embalming includes bathing, dressing and casketing of the deceased, as well as basic hairstyling (special hairstyles not included). A recent photo of the deceased is required to enable the embalmer to make the appearance of the deceased as realistic as possible.

Expedited embalming when preparation of the deceased is requested in less than 48 hours, additional \$175.

Embalming will be required for all viewings scheduled for 45 minutes or longer. Embalming is also required when shipping remains across state borders, internationally, or whenever shipment by air is involved.

## Other Preparation of the Body

• Autopsy repair		<b>\$300</b>
• Minimal preparation of the deceased (bathing, dressing and casketing)		<b>\$325</b>
• Restorative art (will be necessary in certain situations to allow for viewing)	Minimum charge	<b>\$325</b>
• Use of preparation room for ceremonial or medical preparation of unembalmed remains		<b>\$400</b>
• Refrigeration (temporary preservation of remains up to 4 days; \$75 per day beyond)		<b>\$325</b>
• Specialty hairstyling (cutting and/or coloring)		<b>\$400</b>

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# TRANSPORTATION / USE OF FACILITIES, EQUIPMENT AND STAFF

## Transportation

• Transfer of remains to Heritage Oaks Memorial Chapel (beyond 20 miles add \$6.00 per mile)	\$575
• Additional charge for a transfer of remains from a residence or small care home (2 person transfer)	\$175
• Additional charge for transport of a person weighing over 300 lbs. (3 person transfer)	\$250
• Transfer to or from Sacramento International Airport	\$400
• Transfer to or from San Francisco International Airport	\$650
• Funeral coach (within 20 miles, beyond 20 miles add \$6.00 per mile)	\$375
• Flower/utility vehicle and attendant	\$175
• Delivery of casketed or cremated remains to the Sacramento Valley National Cemetery in Dixon	\$275
• Limousine for transport to Sacramento Valley National Cemetery	Market Rate
• Motorcycle escorts each, weekdays (minimum of two required when a procession is desired)	Market Rate

## Use of Facilities, Equipment and Staff

Use of our facilities, equipment and staff is fairly priced at \$475 per 3-hour timeframe and provides the convenience of everything needed for a beautiful service of remembrance. A celebration of life or memorial service requires preparation plus time for family and guests to arrive and depart. In addition, families often come early to set up memorial items. Therefore, a full 3-hour timeframe is required.

A reception with food typically requires an additional 3 hours beyond the funeral, celebration of life or memorial service due to additional time required for setup and cleanup, as well as to provide sufficient time for guests to enjoy their time together.

• Use of our facilities and staff for a private viewing, 45 minutes during regular weekday business hours limited to 10 persons. A short private viewing requires special supplies and preparation of the deceased by our staff.	\$400
• Use of our facilities for ceremonial or medical preparation of an unembalmed body to 10 persons. A short private viewing requires special supplies and preparation of the deceased by our staff.	\$400
• Use of our facilities and staff for viewing per three hours during regular weekday business hours	\$525
• Use of our facilities and staff for funeral, memorial/celebration of life service during regular weekday business hours	\$525
• Use of our facilities and staff for evening or weekend funeral or memorial/celebration of life service	\$725
• Use of our facilities and staff for holiday services ( <i>no services on Christmas, New Years Day, Thanksgiving, Easter or Fourth of July</i> )	\$925
• Facility cleanup charge when food is part of the service (no exceptions)	\$200
• Use of equipment and staff for graveside or niche-side service (within 20 mile radius)	\$525
• Use of equipment and staff for service at another location, within 20-mile radius. (Does not include fees charged by the other facility)	\$525
• Use of our facilities and staff for a reception, includes cleaning	\$725
• Table rental and setup, per each table	\$25
• Table setup for reception after a funeral or memorial service	\$300
• Weekend use of our facilities (first 3 hours, \$175 per hour thereafter, additional fees may apply)	\$725
• Use of facilities other than Heritage Oaks Memorial will be subject to additional fees charged by that location Arrangements for alternative location of service is the responsibility of the family	Varies
• Staff Coordinator for celebration of life or memorial service	\$275
• Witness of scheduled beginning of cremation, or witness of interment (no more than 5 people)	\$250

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# MERCHANDISE / CASH ADVANCE

## Merchandise

- Adult caskets (a complete price list will be provided at Heritage Oaks Memorial Chapel) **\$995 to \$9,080**  
(Caskets may not always appear on our website as they may be out of stock. A full photo book is available)

**THERE IS NO SCIENTIFIC OR OTHER EVIDENCE THAT ANY CASKET WITH A SEALING DEVICE WILL PRESERVE HUMAN REMAINS.**

• Infant and Child caskets (a complete price list will be provided at Heritage Oaks Memorial Chapel)	<b>\$275 to \$3,295</b>
• Aria Poplar Rental Casket, Rosetan Crepe Interior (available only for deceased weighing up to 250 lbs)	<b>\$995</b>
• Combination Air Shipping Container for shipping without a casket	<b>\$200</b>
• Air Shipping Container for Shipping with a Casket	<b>\$225</b>
• Urn or Cremated Remains Container	<b>\$135 to \$2,425</b>
• Scattering Urns	<b>Varies</b>
• Urn Personalization/Engraving	<b>\$150</b>
• Memorial Set, includes personalized guest book, 100 service folders, & 25 acknowledgement cards	<b>\$180 to \$225</b>
• Guest Register Book	<b>Starting at \$95</b>
• Service Folders (includes initial setup and 100 folders (additional folders \$1.00 each)	<b>\$100</b>
• Prayer Cards, minimum 100, includes personalization (additional prayer cards \$0.75 each)	<b>\$75</b>
• Personalized Memorial Items and Jewelry	<b>\$Varies</b>
• Crucifix	<b>\$Varies</b>
• Eternal Tribute Webpage with Optional Video Tribute (Service Information, Your loved one's Life Story, Tribute Video 80-100 pictures, Online Guestbook, complimentary copy of video on DVD or flash drive)	<b>\$150</b>
• Additional copy of Tribute Video on DVD with personalized label and cover (each)	<b>\$25</b>
• Additional copy of Tribute Video on Flash Drive (each)	<b>\$15</b>
• Temporary Grave Marker	<b>\$85</b>
• Urn filling fee if the urn or keepsake is not purchased from Heritage Oaks Memorial Chapel	<b>\$100</b>
• Custom Portrait Canvas Art Keepsake 13"x19"	<b>\$99</b>
• Custom Portrait Canvas Art Keepsake 8"x10"	<b>\$59</b>
• Flag Case with Military Branch Medallion	<b>\$195</b>
• Additional US Burial Flag	<b>\$100</b>

## Cash Advance

• When payment for a stand-alone cash advance item is made by credit card, a convenience fee of 3.5% will be charged	
• DCA Fee (required by California State Department of Consumer Affairs for each cremation)	<b>\$8.50</b>
• Burial Permit fee (required by the State of California for all burials and cremations)	<b>\$12</b>
• Certified copy of Death Certificate (each) (If county in which death occurs charges more than \$24 per Death Certificate, the actual cost will be charged)	<b>\$24</b>
• State Amendment Fee for Burial Permit when the death occurred more than one year ago	<b>\$23</b>

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# SPECIAL ARRANGEMENTS & SERVICE FEES / ADVANCED PLANNING / DISCOUNT POLICY

## Special Arrangements & Service Fees

• Clergy/Minister (when arrangements made through Heritage Oaks Memorial Chapel)	\$350
• Shipping charges and forwarding of documents out of funeral home	Market Rate
• Credit card convenience fee. Applies to all credit cards used for payment.	3.5% of Total Amount
• Disposal fee	\$300
• Processing of Consulate paperwork for international shipping of remains	\$500
• Administrative fee for refiling permit out of district	\$40
• Administrative manpower fee per hour	\$50
• Mailing of Death Certificates, 1 <sup>st</sup> Class postage (expedited at additional cost)	\$45
• Life insurance assignment fee (other than Homesteaders, Forethought or National Guardian Life)	\$100
• Pallbearer Fee (4 Pallbearers) Applicable when family or cemetery cannot provide pallbearers	\$450
• Taking a mold of the deceased hand(s) or feet. Does not include mold kit.	\$150
• Returned check charge	\$45

**Arrangements for the following services are typically made by the purchaser and not by Heritage Oaks Memorial Chapel**

• Musicians (arrangements for musicians are not made by Heritage Oaks Memorial Chapel)	\$Varies
• Dove or Butterfly release (arrangements made by Heritage Oaks Memorial Chapel)	\$Varies
• Professional livestreaming and video recording services	\$Varies
• Flowers/Casket Sprays (arrangements for floral services are not made by Heritage Oaks Memorial Chapel)	\$Varies
• Pall Bearers are usually members or close friends of the deceased	\$Varies

## Advance Planning

- Guaranteed pricing on products and services is provided when the preplan is funded with life insurance provided by Heritage Oaks Memorial Chapel representatives (excluding all cash advance items and sales tax).
- For all Direct Cremation prearrangements over 6 months, add a \$300 Crematory Fee to cover increasing costs of fuel.

## Discount Policy

- **U.S. Military Active Duty and Veterans, Police, Fire Fighters:** A ten percent (10%) discount on services will be extended to any honorably discharged veteran of the United States Armed Forces and their spouse (DD 214 required). The 10% discount does not apply to our low-priced Direct Cremation or Immediate Burial Packages. The discount will apply on all other service packages. Merchandise, cash advance, long distance fees, sales tax and weekend service fees will be at full or normal charges. Arrangements for military honors and/or burial at a National Cemetery is included in our basic service charge.
- **Children Age 2-12:** It is the policy of Heritage Oaks Memorial Chapel, for children of families who are residents of the greater Sacramento area and South Placer County, and US citizens, to provide our funeral home services at a twenty percent (20%) discount of our standard service fees for those up to age 12. Merchandise, cash advance, sales tax, long distance charges, and weekend service fees will be at full or normal charges.
- **Infants:** A 50% discount is given on the cremation of infants up to age 2 years or who are still born or miscarried.

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