



## Heritage Oaks Memorial Chapel - FD1990 Funeral and Cremation Services

### GENERAL PRICE LIST

*This price list is effective October 15, 2021, and supersedes all pricing on previous price lists published by Heritage Oaks Memorial Chapel.*

*The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.*

*Prior to drafting any contract for goods and services, the responsible party or the decedent's survivor who is handling the funeral arrangements is entitled to receive a copy of any pre-need agreement in the possession of our funeral establishment that has been signed, paid for in full or in part, by or on behalf of the decedent.*

### SERVICE PACKAGES

*The packages described below offer a package discount when compared to the itemized selections on the General Price List. These packages include selecting a casket or cremation container from Heritage Oaks Memorial Chapel. The cost of the casket or container you select will be added to the price of the package you choose. Since the packages include various types of services, no credits will be given for items declined. Any item selected that is not included in the package is considered an additional charge.*

#### Traditional Funeral Service

Package Price \$4,895 (Itemized \$5,299)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Embalming and other preparation of the body to include cosmetics, dressing and casketing
- Funeral Coach and Flower Van
- Use of our facilities and staff for viewing
- Use of our facilities, equipment and staff for funeral service
- Use of staff for graveside committal (within 20-mile radius)
- Memorial Box Set (includes Register Book and 100 Folders)
- Eternal Tribute Website and Tribute Video
- 13"x19" Custom Portrait Printed on Canvas

#### Traditional Funeral Service with Additional Evening Service

Package Price \$5,095 (Itemized \$5,499)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Embalming and other preparation of the body to include cosmetics, dressing and casketing
- Funeral Coach and Flower Van
- Use of our facilities and staff for viewing
- Use of our facilities and staff for evening service
- Use of our facilities, equipment and staff for funeral service
- Use of staff for graveside committal (within 20-mile radius)
- Memorial Box Set (includes Register Book and 100 Folders)
- Eternal Tribute Website and Tribute Video
- 13"x19" Custom Portrait Printed on Canvas

#### Graveside Service with Embalming

Package Price \$3,795 (Itemized \$4,050)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Embalming & other preparation of the body, including cosmetics, dressing & casketing
- Use of staff for graveside committal (within 20 mile radius)
- Funeral Coach & Flower Van
- Eternal Tribute Website and Tribute Video

#### Graveside Service without Embalming

Package Price \$3,495 (Itemized \$3,875)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Refrigeration (up to 4 days)
- Preparation of the body including cosmetics, dressing and casketing
- Use of staff for graveside committal (within 20-mile radius)
- Funeral Coach & Flower Van
- Eternal Tribute Website and Tribute Video

#### Graveside or Niche-side Service with Cremation

Package Price \$3,545 (Itemized \$4,025)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Refrigeration (up to 4 days)
- Cremation & processing for deceased weighing up to 300 pounds
- Use of staff for graveside committal (within 20-mile radius)
- Flower Van
- Eternal Tribute Website and Tribute Video

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Heritage Oaks Memorial Chapel • 6920 Destiny Drive • Rocklin, CA 95677 • FD # 1990

916-791-CARE (916-791-2273) 24 hours • Fax 916-720-0448 • www.HeritageOaksMemorialChapel.com

10.15.2021

**FOR MORE INFORMATION ON FUNERAL, CEMETERY AND CREMATION MATTERS, CONTACT THE DEPARTMENT OF CONSUMER AFFAIRS, CEMETERY & FUNERAL BUREAU, 1625 NORTH MARKET BLVD, SUITE S-208, SACRAMENTO, CA 95834, OR PHONE 916-574-7870.**

## Traditional Service with Cremation

Package Price \$5,445 (Itemized \$5,524)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Embalming and other preparation of the body including cosmetics, dressing and casketing
- Cremation and processing for deceased weighing up to 300 pounds
- Use of our facilities and staff for viewing
- Use of our facilities, equipment and staff for funeral service
- Flower Van
- Memorial Box Set (includes Register Book and 100 Folders)
- Eternal Tribute Website and Tribute Video
- 13"x19" Custom Portrait Printed on Canvas

## Memorial Service or Celebration of Life with Burial

Package Price \$4,195 (Itemized \$4,649)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Preparation of the body including cosmetics, dressing & casketing
- Use of our facilities & staff for memorial service/celebration of life
- Use of staff for graveside committal (within 20-mile radius)
- Funeral Coach and Flower Van
- Memorial Box Set (includes Register Book and 100 Folders)
- Eternal Tribute Website and Tribute Video
- 13"x19" Custom Portrait Printed on Canvas

## Memorial Service or Celebration of Life Service with Cremation

Package Price \$3,645 (Itemized \$3,999)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Refrigeration (up to 4 days)
- Cremation and processing of deceased weighing up to 300 pounds
- Use of our facilities and staff for memorial service/ Celebration of Life
- Memorial Box Set (includes Register Book and 100 Folders)
- Eternal Tribute Website and Tribute Video
- 13"x19" Custom Portrait Printed on Canvas

## Forwarding Remains to Another Funeral Home Located Within the United States

Price \$2,695 (Itemized \$3,125)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Embalming
- Transportation of the remains to the airport (SMF)

This price does not include airline fees or shipping container which will be required for transport by air to any destination or international transfer.

## International Forwarding of Remains

Price \$3,075 (Itemized \$3,300)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Consulate paperwork courier charge (not including consulate fees, document translation fees, and airline fees)
- Embalming
- Transportation of the remains to the airport (SFO)
- Secure and file the Death Certificate and Burial Permit

This price does not include notary services usually required for international forwarding

## Receiving Remains from Another Funeral Home Out of Our Service Area

Price \$1,695 (Itemized \$1,875)

- Basic services of Funeral Director, Staff and Overhead
- Secure a Burial Permit
- Local transportation of the remains from the airport (SMF) to Heritage Oaks Memorial Chapel

This price does not include airline fees, importation fees, viewing or services.

## Immediate Burial

Price \$2,095 (Itemized \$3,075)

- Basic services of Funeral Director, Staff and Overhead
- Local transportation of the remains to the funeral home
- Secure and file the Death Certificate and Burial Permit
- Local delivery of remains to a cemetery (20-mile radius)
- Minimum Preparation of the body
- Refrigeration up to 4 days

A viewing can be arranged at an additional cost. Graveside committal service is not included (see Graveside Service without Embalming)  
A casket is required at an additional cost. Veterans' discount does not apply.

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## Direct Cremation

Price \$1,345 without cremation container; \$1,405 with basic cremation container

- Basic services of Funeral Director, Staff & Overhead
- Local transportation of the remains to the funeral home
- Refrigeration
- Arranging disposition details
- Secure and file the Death Certificate and Burial Permit
- Cremation and processing for a deceased weighing up to 300 pounds

If a Direct Cremation is desired, an alternative container is required by the crematory. Alternative containers encase the body and can be made of materials such as fiberboard or composition materials (with or without an outside covering). The container we provide is cardboard. Veterans' discount does not apply.

• Direct cremation with container provided by purchaser		\$ 1,345
• Direct cremation with a cardboard container*		\$ 1,405
• Direct cremation up to 400 pounds	Additional	\$ 250
• Direct cremation up to 500 pounds	Additional	\$ 350
• Direct cremation over 500 pounds, subject to charges by Crematory	Additional Minimum	\$ 450
• Expedited Cremation Fee		\$ 275
• Additional fee for cremation when wood casket is used		\$ 175
• Basic cardboard cremation container		\$ 60
• Reinforced cremation container required for a deceased weighing over 300 pounds		\$ 150
• Upgraded cremation container		\$ 150
• Additional fee for witnessing beginning of cremation (limited to 5 people)		\$ 250
• Additional charge for a transfer of remains from a residence or small care home		\$ 125
• Local delivery of cremated remains (within 20 mile radius)		\$ 75
• Shipment of cremated remains within the United States via Registered Mail		\$ 145
• Unattended aerial scattering of cremated remains	Starting at	\$ 370
• Attended scattering at sea of cremated remains (price varies depending on location)	\$	Varies
• Crematory Fee* (included in preplans over 6 months to cover increasing fuel cost)		\$ 300
• Pacemaker removal		\$ 55
• Division of cremated remains into 2 or more keepsakes		\$ 30
• Transferring of cremated remains into full size or keepsake urns that are purchased from a 3 <sup>rd</sup> party		\$ 100

## PROFESSIONAL SERVICES

Basic Services of Funeral Director, Staff & Overhead \$1,625

- 24-hour availability of staff
- Conducting the arrangement conference
- Consulting with family and clergy or other third parties
- This fee also includes a proportionate share of our unallocated overhead costs, to include compliance with local, State and Federal regulatory requirements
- Arranging disposition details
- Necessary clerical support

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select.

This fee is already included in our charges for service packages, direct cremations, immediate burials, and forwarding or receiving of remains.

Embalming \$ 650

*Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial. Our charge for embalming includes bathing, dressing and casketing of the deceased, as well as basic hairstyling (special hairstyles not included).*

Expedited embalming when preparation of the deceased is requested in less than 48 hours, additional \$150

## Other Preparation of the Body

- Autopsy repair \$ 250
- Minimal preparation of the deceased (bathing, dressing and casketing) \$ 325
- Restorative art (will be necessary in certain situations to allow for viewing) Minimum charge \$ 325
- Use of preparation room for ceremonial or medical preparation of unembalmed remains \$ 400
- Refrigeration (temporary preservation of remains up to 4 days; \$75 per day beyond) \$ 325
- Specialty hairstyling (cutting and/or coloring) \$ 100

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## TRANSPORTATION

- Transfer of remains to Heritage Oaks Memorial Chapel \$ 425  
*(beyond 30 miles add \$100.00; beyond 50 miles add \$2.50 per mile)*
- Additional charge for a transfer of remains from a residence or small care home \$ 125
- Additional charge for transport of a person weighing over 300 lbs. \$ 200
- Transfer to or from Sacramento International Airport \$ 250
- Transfer to or from San Francisco International Airport \$ 425
- Funeral coach *(within 20 miles, beyond 20 miles add \$3.00 per mile)* \$ 375
- Flower/utility vehicle and attendant \$ 175
- Delivery of casketed or cremated remains to the Sacramento Valley National Cemetery in Dixon \$ 225
- Limousine within 30 mile radius from Heritage Oaks Memorial Chapel  
Accommodates 8-9 persons *(3 hour base rate, \$125 per hour thereafter)* \$ 300  
Accommodates 14-15 persons *(3 hour base rate, \$125 per hour thereafter)* \$ 450
- Limousine for transport to Sacramento Valley National Cemetery  
Accommodates 8-9 persons *(4 hour base rate, \$125 per hour thereafter)* \$ 400  
Accommodates 14-15 persons *(4 hour base rate, \$125 per hour thereafter)* \$ 550
- Motorcycle escorts each, weekdays *(minimum of two required when a procession is desired)* \$ 225

## USE OF FACILITIES, EQUIPMENT AND STAFF

- Use of our facilities and staff for a private viewing, 45 minutes during regular weekday business hours limited to 10 persons \$ 300
- Use of our facilities and staff for viewing per three hours during regular weekday business hours \$ 475
- Use of our facilities and staff for evening or weekend funeral or memorial/celebration of life service \$ 675
- Use of our facilities and staff for funeral or memorial/celebration of life service \$ 475
- Additional charge for use of our facilities and staff for holiday services *(no services on Christmas, New Years Day, Thanksgiving, Easter or Fourth of July)* \$ 775
- Use of our facilities and staff for memorial service/celebration of life \$ 475
- Facility clean up charge when food is part of the service \$ 200
- Use of equipment and staff for graveside or niche-side service *(within 20 mile radius)* \$ 475
- Use of equipment and staff for service at another location *(within 20 mile radius)* \$ 475  
*(not including charges for facility rental)*
- Staff Coordinator for funeral or memorial service/celebration of life \$ 225
- Witness of scheduled beginning of cremation/witness internment (no more than 5 people) \$ 250
- Use of our facilities and staff for a reception, includes cleaning \$ 675
- Table rental and setup, per each table \$ 25
- Table setup for reception after a funeral or memorial service \$ 300
- Weekend use of our facilities (first 3 hours, \$165 per hour thereafter, additional fees may apply) \$ 675
- Use of facilities other than Heritage Oaks Memorial will be subject to additional fees charged by that location Varies  
Arrangements for alternative location of service will not be made by Heritage Oaks Memorial Chapel.

## MERCHANDISE *THERE IS NO SCIENTIFIC OR OTHER EVIDENCE THAT ANY CASKET WITH A SEALING DEVICE WILL PRESERVE HUMAN REMAINS.*

- Adult caskets *(a complete price list will be provided at Heritage Oaks Memorial Chapel)* \$995 to \$14,995
- (Caskets may not always appear on the Family Advisor screen as they may be out of stock, a full photo book is available)
- Infant and Child caskets *(a complete price list will be provided at Heritage Oaks Memorial Chapel)* \$275 to \$ 3,295
- Aria Poplar Rental Casket, Rosetan Crepe Interior *(available only for deceased weighing up to 250 pounds)* \$ 995
- Air Shipping Container \$ 160
- Urn or Cremated Remains Container \$ 135 to \$ 2,425
- Scattering Urns Varies
- Urn Personalization/Engraving \$ 150
- Memorial Box Set *(includes guest book, 100 service folders, & 25 acknowledgement cards)* \$ 180 to \$ 225
- Guest Register Book Starting at \$95
- Service Folders *(includes initial setup and 100 folders)* Starting at \$75
- Prayer Cards *(includes initial setup and 100 prayer cards)* Starting at \$75
- Printing of Service Folders or Prayer Cards (each) \$ 0.<sup>25</sup>
- Acknowledgment Cards with Envelopes *(25 count)* \$ 40
- Personalized Memorial Items and Jewelry \$Varies
- Crucifix \$Varies

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- Eternal Tribute Webpage with Optional Video Tribute (up to 80-100 pictures) \$ 150  
(Service Information, Your loved one's Life Story, Tribute Video, Online Guestbook)
- Additional copy of Tribute Video on DVD or Flash Drive (each) \$ 25
- Temporary Grave Marker \$ 70
- Urn filling fee if the urn or keepsake is not purchased from Heritage Oaks Memorial Chapel \$ 100
- Custom Portrait Canvas Art Keepsake 13"x19" \$ 99
- Custom Portrait Canvas Art Keepsake 8"x10" \$ 59
- Flag Case with Military Branch Medallion \$ 190

## CASH ADVANCE

- When payment for a stand-alone cash advance item is made by credit card, a credit card convenience fee of 3.5% will be charged
- DCA Fee (required by California State Department of Consumer Affairs for each cremation) \$ 8<sup>50</sup>
- Burial Permit fee (required by the State of California for all burials and cremations) \$ 12
- Certified copy of Death Certificate (each) \$ 21
- State Amendment Fee for Burial Permit when the death occurred more than one year ago \$ 23  
(If county in which death occurs charges more than \$21 per Death Certificate, the actual cost will be charged)
- Paid newspaper death notices (additional fee will apply when our staff create the content) Market Rate

## SPECIAL ARRANGEMENTS & SERVICE FEES

- Clergy/Minister (when arrangements made through Heritage Oaks Memorial Chapel) \$ 350
- Shipping charges and forwarding of documents out of funeral home Market Rate
- Returned check charge \$ 30
- Credit card convenience fee. Applies to all credit cards used for payment. 4% of Total Amount
- Disposal fee \$ 300
- Transferring of cremated remains into full-size or keepsake urns purchased from a third party \$ 100
- Fee for creating and placing newspaper death notices (obituary) \$ 25
- Administrative manpower fee per hour \$ 50
- Mailing of Death Certificates, 1<sup>st</sup> Class postage (expedited at additional cost) \$ 15
- Life insurance assignment fee (other than Homesteaders, Forethought or National Guardian Life) \$ 100
- Pallbearer Fee (4 Pallbearers) Applicable when family or cemetery cannot provide pallbearers \$ 450

### Arrangements for the following services are typically made by the purchaser and not by Heritage Oaks Memorial Chapel

- Musicians (arrangements for musicians are not made by Heritage Oaks Memorial Chapel) \$ Varies
- Dove or Butterfly release (arrangements made by Heritage Oaks Memorial Chapel) \$ Varies
- Professional livestreaming and video recording services \$ Varies
- Flowers/Casket Sprays (arrangements for floral services are not made by Heritage Oaks Memorial Chapel) \$ Varies

## ADVANCED PLANNING

- Guaranteed pricing on products and services is provided when the preplan is funded with life insurance provided by Heritage Oaks Memorial Chapel representatives (excluding all cash advance items and sales tax).
- For All Direct Cremation prearrangements over 6 months, add a \$300 Crematory Fee to cover increasing costs of fuel.

## DISCOUNT POLICY

- **U.S. Military Active Duty and Veterans, Police, Fire Fighters:** A ten percent (10%) discount on services will be extended to any honorably discharged veteran of the United States Armed Forces and their spouse (DD 214 required). The 10% discount does not apply to our low-priced Direct Cremation or Immediate Burial Packages. The discount will apply on all other service packages. Merchandise, cash advance, long distance fees, sales tax and weekend service fees will be at full or normal charges. Arrangements for military honors and/or burial at a National Cemetery is included in our basic service charge.
- **Children Age 2-12:** It is the policy of Heritage Oaks Memorial Chapel, for children of families who are residents of the greater Sacramento area and South Placer County, and US citizens, to provide our funeral home services at a twenty percent (20%) discount of our standard service fees for those up to age 12. Merchandise, cash advance, sales tax, long distance charges, and weekend service fees will be at full or normal charges.
- **Infants:** A 50% discount is given on the cremation of infants up to age 2 years or who are still born or miscarried.

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